

# Frequently Asked Questions



## Kits FAQs

**Q: What happens if I lose or damage my kit?**

A: You will have to reimburse the club for the cost of replacement kit.

**Q: Do I get to keep any kit when I leave the club?**

A: No, all kit must be returned in good condition if you leave the club. You have free use of kit for as long as you're with the club and paying subs.

There is a club shop should you want to buy any kit to keep.

**Q: Do I have to pay for kit?**

Players in teams get use of a match kit and/or training kit, and this is paid for by through the membership fees.

## Fees FAQs

**Q: What do the Annual Registration Fees and Monthly Subs pay for?**

These pay towards the running of each team - County FA affiliation fees, Public Liability Insurance, Personal Accident Insurance, CRB Checks, kit, coach qualifications, league registration fees, league fees, referee fees, training venue hire, training equipment, awards presentation venue hire, awards presentation trophies, and other general administration fees.

**Q: Do I get a refund if training sessions or matches are called off?**

No, no refunds are given. We expect training sessions and matches to be called off for all sorts of reasons (bad weather, games postponed, teams pulling out, illness, etc), so we take this into account when working out what the fees are each year. The club will usually have training venue hire and league fees to pay even when the games are called off.

**Q: I forgot to stop my monthly standing order the May payment went out. Will I get a refund?**

A: Yes, we will reimburse you for any over-payments. Cancel your standing order and get in touch with us ASAP if this happens. Our Treasurer will then check to see if and by how much you have overpaid and will sort out the refund.

**Q: If I'm on holiday, will I get a refund on my subs for the time that I'm away?**

A: No, there's no refunds given on monthly subs if you're away on holiday.

**Q: I don't like having monthly standing orders. Can I pay the subs in one lump**

sum for the entire season instead?

A: Yes, absolutely.

**Q: If I pay the subs in one lump sum for the entire season, then leave part-way through the season, will I get any money back?**

A: As long as you've returned all your kit in good condition, you will be refunded for the full months you have remaining in the season (September to May).

**Q: Can I pay my monthly subs by cheque?**

Yes, that is an option.

**Q: What happens if I fall behind on paying the monthly subs?**

A: The manager will speak to you about this. If we don't get assurances from you about the subs being paid, you will be asked to stop attending training and/or matches.

**Q: Can I play or train without paying any subs, if I cannot afford to pay the subs?**

A: If you are financial hardship please speak to the Club Chairperson, and we will try and find a solution.

## **Manager & Coaches FAQs**

**Q: Do Managers and Coaches get paid?**

A: No, these positions are completely voluntary, just like all our Committee members are voluntary too.

**Q: Do Managers have to pay for their CRB checks?**

A: No, the club will pay for these (they cost about £10). Our Welfare Officer will email you the instructions on how to complete this online. It only takes about 10 minutes to fill the form in, then you

need to show or message a photo of your proof of ID to them.

**Q: Do Managers need to have coaching experience to Manager a team?**

A: No, no coaching experience is needed. The club will give you full guidance and support. The only thing that is needed is that you're keen, well organised, are good with kids, are reliable and committed.

**Q: Do Managers have to pay for their FA Level 1 or any other coaching qualifications?**

A: No, the club will pay for the FA Level 1 for each Manager, as long as the Manager will commit to managing for two full seasons with us. If they leave before then, then the club will ask for the cost for this is reimbursed (this is to stop coaches saying they will manage a team to get a free coaching qualification, then leaving to go elsewhere as soon as they've done it).

**Q: Do Managers have to handle the subs from players in their teams?**

A: No, we don't accept cash subs anyway! All players should have standing orders setup, unless an alternative arrangement has been made with the Chairperson and/or Treasurer.

**Q: Do the Managers have pay for their own training equipment?**

A: No, the club pays for this. This club will give each manager a standard set of equipment to use for as long as they're with us, and this includes balls, cones, a ball bag, a first aid kit, a whistle, and some bibs.

**Q: Do the Managers have to pay for their own coaching kit?**

A: No, the club pays for this. Each Manager/Coach will get a free training kit

and jacket to use for as long as they're with us.

**Q: Do the Managers have to pay for training venue hire?**

A: No, the club will pay for this via a monthly block booking invoice, so you don't have to worry about it.

**Q: Do the Managers have to pay for referee fees at matches?**

A: Some leagues insist that referee fees are paid in cash on match days. When this happens, the club will provide the Manager with these fees.